



# Lifetime Limited Indoor Furniture Warranty

Effective Date: August 15, 2025

Whitney Brothers®, located at 93 Railroad Street, Keene, NH 03431, USA, provides a non-transferable lifetime limited warranty to the original purchaser that the indoor products it manufactures (after January 1, 2012), will be free from defects in materials and workmanship for a lifetime from the date of shipment.

## What is Covered

This warranty applies only to indoor furniture products manufactured by Whitney Brothers®. At its sole discretion during the warranty period, Whitney Brothers® will repair or replace any product, part, or component covered by this warranty that proves defective in material or workmanship under intended use.

## What is not Covered

- Normal wear and tear due to regular use over time that does not result from a defect in materials or workmanship. Examples include (but are not limited to):
  - Fading or discoloration of finishes due to sunlight or age
  - Minor scratches, dents, or abrasions from daily use
  - Normal loosening of fasteners that may require periodic tightening
  - Normal aging of materials such as fabric, foam, or wood grain changes
- Damage caused by misuse, abuse, neglect, accident, or improper application including damage to writable surfaces
- Exposure to extreme and/ or extended environmental conditions (i.e. high humidity, extreme heat, water exposure)
- Any products that have been modified or repaired by parties unauthorized by Whitney Brothers®
- Commercial loss, inconvenience, or incidental/ consequential damages

## Limited Warranty for Certain Components and Accessories

- Certain indoor furniture components and accessories not manufactured by Whitney Brothers® may carry a limited warranty. This includes, but is not limited to:
  - Trays, cushions, and upholstered parts
  - Casters, hinges, and hardware
  - Plastic or metal bins, tubs, and shelf brackets
  - Electrical components and lighting
- To find an item's warranty term, search the item number

## Conditions of Coverage

To qualify for warranty coverage, the product must:

- Be assembled, installed, used, and maintained according to Whitney Brothers® published instructions. Improper assembly (including failure to follow factory instructions) will void this warranty.
- Be used under normal conditions for its intended purpose in indoor educational or institutional settings.

## Remedies

Whitney Brothers® sole obligation under this warranty is to repair or replace, at its discretion, any defective product or component that fails under normal use as a result of a defect in material or workmanship. Whitney Brothers® is not responsible for any other costs, including but not limited to labor, freight, or loss of use.

## Disclaimer

This warranty applies only to the original purchasers who acquire new products from an authorized Whitney Brothers® dealer. Any implied warranties, including merchantability or fitness for a particular purpose, are disclaimed to the extent permitted by law.





# 15-Year Limited Outdoor Furniture Warranty

Effective Date: August 15, 2025

Whitney Brothers®, located at 93 Railroad Street, Keene, NH 03431, USA, provides a non-transferable 15-year limited warranty to the original purchaser that the outdoor products it manufactures will be free from defects in materials and workmanship for a period of 15 years from the date of shipment.

## What is Covered

This warranty applies only to outdoor furniture products manufactured by Whitney Brothers®. At its sole discretion during the warranty period, Whitney Brothers® will repair or replace any product, part, or component covered by this warranty that proves defective in material or workmanship under intended use.

## What is Not Covered

- Normal wear and tear due to regular outdoor use over time that does not result from a defect in materials or workmanship. Examples include (but are not limited to):
  - Color fading or weathering of finishes due to sunlight, rain, or temperature changes
  - Minor surface scratches, dents, or abrasions from daily use
  - Normal loosening of hardware or joints that may require periodic tightening
  - Natural variations in material color or finish from exposure to the elements
  - Damage caused by misuse, abuse, neglect, accident, or improper application
- Products exposed to conditions beyond reasonable outdoor use, such as severe storms, floods, or prolonged submersion in water
- Any products that have been modified or repaired by parties unauthorized by Whitney Brothers®
- Commercial loss, inconvenience, or incidental/ consequential damages

## Limited Warranty for Certain Components and Accessories

- Certain outdoor furniture components and accessories not manufactured by Whitney Brothers® may carry a limited warranty. This includes, but is not limited to:
  - Plastic or metal trays, bins, and tubs
- To find an item's warranty term, search the item number

## Conditions of Coverage

To qualify for warranty coverage, the product must:

- Be assembled, installed, used, and maintained according to Whitney Brothers® published instructions. Improper assembly (including failure to follow factory instructions) will void this warranty.
- Be used under normal conditions for its intended purpose in outdoor educational or institutional settings.

## Remedies

Whitney Brothers® sole obligation under this warranty is to repair or replace, at its discretion, any defective product or component that fails under normal use as a result of a defect in material or workmanship. Whitney Brothers® is not responsible for any other costs, including but not limited to labor, freight, or loss of use.

## Disclaimer

This warranty applies only to the original purchasers who acquire new products from an authorized Whitney Brothers® dealer. Any implied warranties, including merchantability or fitness for a particular purpose, are disclaimed to the extent permitted by law.

